

External Support Services Register



Confidential Discussion & Support

If you need to talk about something personal, sensitive, or confidential, our Student Support Team is here to help. All discussions are kept private and handled in accordance with the Privacy Act 1988 & RBA's Privacy Policy and RBA's Student Support, Welfare & Wellbeing Policy available on RBA's website.

Call us on: 1 300 379 959

Email: support@rba.vic.edu.au or info@rba.vic.edu.au

Note: This service is confidential and free for all RBA students. If you require additional help, we can connect you with external support services.

External Support Services

Fire, Ambulance, Police (life-threatening emergencies): Ring 000

Service	Contact	Website Link
Helplines & Counselling Services		
Lifeline	13 11 14 (If life is in danger, CALL 000)	lifeline.org.au
Reach Out	Lifeline - 13 11 14, Kids Helpline - 1800 55 1800, Suicide Call Back Service - 1300 659 467, 1800RESPECT - 1800 737 732	au.reachout.com
Men's Line Australia	1300 78 99 78	mensline.org.au
GriefLine	1300 845 745	griefline.org.au
1800RESPECT	1800 737 732	1800respect.org.au
Beyond Blue	1300 22 4636	beyondblue.org.au
Community Support Services	(03) 5223 9200	salvationarmy.org.au
Workplace & Consumer Support		
Fair Work Ombudsman	13 13 94 / 131 394	fairwork.gov.au
Consumer Affairs Victoria	1300 55 81 81	consumer.vic.gov.au
Domestic Violence & Support Services		
Domestic Violence Resource Centre Victoria (DVRCV)	(03) 8346 5200 or (03) 8346 5266	dvrcv.org.au
Alcohol, Drugs & Gambling Support		
Direct Line (Drug & Alcohol Service)	1800 888 236	directline.org.au
Barwon Health - Adult Drug and Alcohol Service	03 4215 8792	barwonhealth.org.au
Gambler's Help	1800 858 858	gamblershelp.com.au
Crisis Accommodation / Homelessness Services		
Meli	1800 825 955	meli.org.au

Service	Contact	Website Link
Crisis Accommodation Information	1800 825 955 or (03) 9536 7777	housing.vic.gov.au
Hospitals & Medical Centres		
Barwon Health North	(03) 4215 8000	barwonhealthnorth.org.au
Barwon Health	(03) 4215 2060	barwonhealth.org.au
The Geelong Clinic	03 5240 0700	https://thegeelongclinic.com.au/
St John of God Geelong Hospital	(03) 5226 8888	sjog.org.au
Legal & Dispute Resolution Services		
Victoria Legal Aid	1300 792 387	legalaid.vic.gov.au
Resolution Institute	1800 651 650	resolution.institute
Emergency Services		
Emergency (Fire, Police, Ambulance)- CALL 000		
Victoria Police	(03) 9247 6666	police.vic.gov.au
Fire Rescue Victoria (FRV)	1300 367 617 (non-emergency)	frv.vic.gov.au
Ambulance Victoria	1300 60 60 24 (non-emergency)	ambulance.vic.gov.au
Education & Youth Support		
Study Australia	enquiries@studyaustralia.gov.au	studyaustralia.gov.au
Youth Central	1300 650 172	youthcentral.vic.gov.au
Yellow Pages Australia	N/A	yellowpages.com.au
Places of Worship		
Churches	Online search	australianchurches.net
Mosques	Online search	https://isv.org.au/
Temples	Online search	hinducouncil.com.au
Sikh Temple	Online search	sikhyouthaustralia.com
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